

INTERNAL RULES OF PROCEDURE HOSPEDERÍA BAÑOS ÁRABES DE CÓRDOBA

CATEGORY 1 STAR

RETA NUMBER: H/CO/776

1. ADMISSION CONDITIONS

- People over 18 years old or under 18 accompanied by an adult.
- Dangerous items which can hurt other people are forbidden.
- To take or consume drugs is forbidden.
- People who can be quiet and keep silent in the facilities.
- People who do not respect the rules of the establishment now or before.

2. HOUSE RULES AND OPERATION. ADMINISTRATIVE ORGANIZATION. COMPLEMENTARY FACILITIES.

- Reception hours: from 9am to 11pm. 24h emergency hours.
- Checking at 2pm; checkout at 12am.
- Payment by cash or card.
- The payment of your reservation will be made five days before the arrival date. After that date, there will be no refund except in justified cases of force majeure.
- The company can charge the customer for any damage or theft.
- Free wifi for customers.
- The reception can keep the luggage in reception hours.
- No laundry services for customers.
- No breakfast or lunch are provided by the hotel. There is a vending machine with coffee, sodas and snacks.
- There is no parking in the installations.
- There is a lunch area and an outside terrace where customers can have their own food.
- The hotel has six double standard rooms and one junior suite, all of them with private bathrooms, conditioning, TV and safe box.
- The hotel has an elevator and one room for people with functional disabilities. - The price of the room could be from 70€ to 170€, depending on the date. A two hour session of bath is included in the price of the room, which customers have to book in advance.
- The massages are not included in the price. You can book them in advance in reception

where you can ask for prices.

- We have a mobile phone in the reception area available for customers. - Rooms and common areas are cleaned everyday. Bed clothes are changed when a new customer arrives. When the customer stays, the sheets are changed on the third day.
- The robes, towels and flip-flops are changed everyday.
- Smoking is forbidden in the rooms. There is an outdoor terrace to smoke in. - If there is any question about check in, check out, or any problem or incident, you can consult the receptionist. If it is an administrative problem or major incident, the manager will assume it.
- No pets allowed, except guide dogs.

3. SPA CONTRAINDICATIONS

- People must be careful with the difference of temperature, high humidity and salinization of water, slipping floors and massages.
- It is not recommended for kids under 12 years old, people with infection skin diseases, heart diseases, wounds, end-stage cancer (improve lymphatic spread), pregnancy, or chlorine or humidity allergies.
- It is not recommended for people who do drugs or alcohol, or after a large meal.

THIS INFORMATION IS PUBLIC AND HUNG UP IN COMMON AREAS AND ROOMS. THE STAFF WILL ALSO INFORM ABOUT IT AT CUSTOMERS BEFORE THE HOTEL OR SPA ENTRY.

SIGNED

THE COMPANY